



# Please attach proof of age documentation; A photocopy of one of the following is required (check box):

- Birth Certificate + Photo ID     Medicare Card + Photo ID     Driver's License  
 Valid State Photo ID             Passport

Applications submitted without copy of proof of age documentation will be returned to you.

## Affirmation

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I am a senior citizen 65 years or older. I affirm under penalty of perjury that all statements made on this application, which the Metropolitan Transportation Authority relies on to determine my eligibility status, are true and complete. I have read and understand all the information contained in this application. I understand that all statements made in this application may be subject to investigation and verification and that a material misstatement or fraud will disqualify me for reduced-fare privileges.

I understand that the MTA may discontinue or change its reduced-fare program without notice. If the MTA should find that I have not followed the Reduced-Fare Program Conditions of Use, I understand that my Reduced-Fare MetroCard will be cancelled and I will not be eligible to reapply for the reduced-fare program.

*I understand that it is a crime to allow anyone else but me to use the MTA Reduced-Fare MetroCard.*

By signing this application I (1) acknowledge that I have read the enclosed Conditions of Use for MTA Reduced-Fare MetroCard and (2) accept and agree to be bound by such conditions of use.

**Applicant's Signature** X \_\_\_\_\_ Date \_\_\_\_\_

**or Personal Representative** \_\_\_\_\_ Date \_\_\_\_\_  
(print name)



# The EasyPay Option-Sign up for EasyPay automatic refills

(All payment information will be kept strictly confidential.)

Start paying for your rides with \$10. Your account will be automatically replenished whenever the balance goes below \$10. Your account immediately converts to unlimited rides when the required number of subway or local bus rides is taken within a 30-day billing period.

**Questions? Call 1-877-323-7433**

First Name

Last Name

Mailing Address

Apt. No

City

State

Zip

 Home  Work  Other

Date Of Birth

Telephone

**Payment Options (choose one)**  Credit  Debit Card

American Express

Discover

MasterCard

Visa

Credit/Debit Card Number

Expiration Date

*I authorize MTA New York City Transit to charge this credit/debit card for my EasyPay MetroCard refills.*

Signature

Date

Cardholder Signature (if different)

**Applications without Credit/Debit Card authorization signature will be returned to you.**

I am a visually impaired customer and wish the following statement:

(check one)

Large Type

Braille

Mail completed application to:

**Metropolitan Transportation Authority Reduced-Fare Program**

130 Livingston Street

Brooklyn, New York 11201-9625

## MTA Reduced-Fare MetroCard

### Conditions of Use and Other Important Information

for a Metropolitan Transportation Authority Reduced-Fare MetroCard (RFM)  
issued to people 65 years of age and older and people with disabilities.  
This program is managed by MTA New York City Transit.



**Valid Use:** RFM can be used to pay fares on all MTA New York City Transit subways, NYC Transit local buses, express buses only during non rush hours, MTA Staten Island Railway, Nassau Inter-County Express Bus (NICE), MTA Bus, Roosevelt Island Tram, Westchester Bee-Line local buses and express Bee-Line BxM4C buses only during non rush hours.

The RFM is valid identification for eligibility in the reduced-fare programs of the MTA Long Island Rail Road and MTA Metro-North Railroad, anytime except weekday rush hours to New York City terminals. To receive the reduced fare, show the RFM to train personnel or station agents when purchasing your ticket.

**Expiration Dates:** Reduced-Fare MetroCards expire on the date printed on the back of the card. As long as you actively use your card, NYC Transit automatically sends you a new RFM before the expiration date.

Any remaining value that is not transferred to a new RFM within two years after the expiration date on the original RFM will be surrendered by, and unavailable to, the card holder.

**Trouble Using RFMs:** An RFM that does not work or is damaged should be returned to MetroCard Customer Claims. Ask a station booth agent or bus operator for a prepaid envelope in which to return your card to us. In the envelope you'll find a form to fill out so you can describe your RFM problem.

**If you cannot get a prepaid mailer, send the damaged card to our mailing address at:**

**MetroCard Customer Claims  
130 Livingston Street  
Brooklyn, New York 11201-9625**

Be sure to include your name, address and phone number, your damaged RFM, an explanation of the problem and the address to which the new RFM should be sent.

If you prefer, you may bring your damaged RFM to the NYCT Customer Service Center at 3 Stone Street in downtown Manhattan, 9 AM to 5 PM, Monday to Friday. The NYCT Customer Service Center is open by appointment only. To schedule an appointment, visit [new.mta.info/appointment](http://new.mta.info/appointment) or call 511.

The holder assumes the risk of loss until the card is received by either MetroCard Customer Claims or the NYCT Service Center.

**Change of Address:** Notices and replacement cards will be sent to you at the address you provide. You must inform us promptly, in writing or by calling 511 or 718-330-1234, of any change of address.

**Lost or Stolen RFMs:** Immediately report a lost or stolen RFM by calling the MTA Customer Service Center at 511 or 718-330-1234, 6 AM to 10 PM or via our MetroCard eFIX system at [www.mta.info](http://www.mta.info). Any value or unlimited rides on your card will be transferred to your replacement RFM after the old RFM has been frozen and any balances verified.

**Restrictions:** An RFM may be used only by the person to whom it has been validly issued. Use of the RFM by any other person may result in forfeiture of the card and its remaining balances, plus civil and/or criminal penalties.

You must present your Reduced-Fare MetroCard to a police officer or transit personnel upon request.

There are no refunds of money remaining on RFMs. Money remaining on an expired card may only be transferred to a new card within two years of the expiration date. Money from a full-fare MetroCard cannot be transferred to a temporary or permanent RFM. No redemptions or exchanges will be given for an RFM that has been altered or tampered with, or whose value cannot be verified.

The City of New York, the State of New York, the County of Westchester and the Metropolitan Transportation Authority and its subsidiaries and affiliates, including New York City Transit, are not liable for any special or consequential damages associated with or resulting from the failure, malfunction, or disabling of the RFM or the MetroCard system.

*The MTA Reduced-Fare MetroCard and its use are subject to all tariff provisions, rules and regulations of the New York City Transit Authority and its affiliates, and Westchester County Bee-Line System.*

**For more information, call 511 or 718-330-1234 6 AM to 10 PM. If you are deaf or hard of hearing, use the free 711 relay or your preferred relay service provider to contact us. Have the card at hand so you can read the serial number and expiration date to the customer service agent who assists you.**